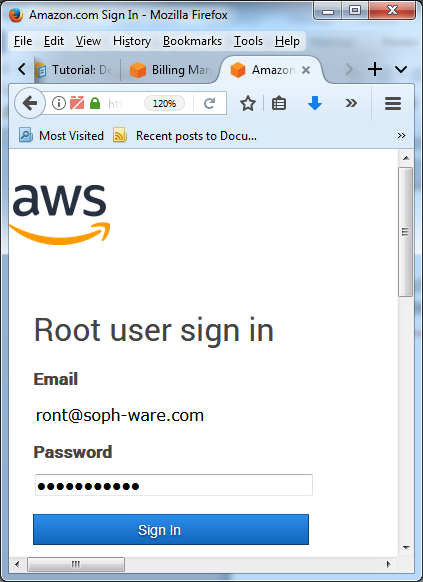
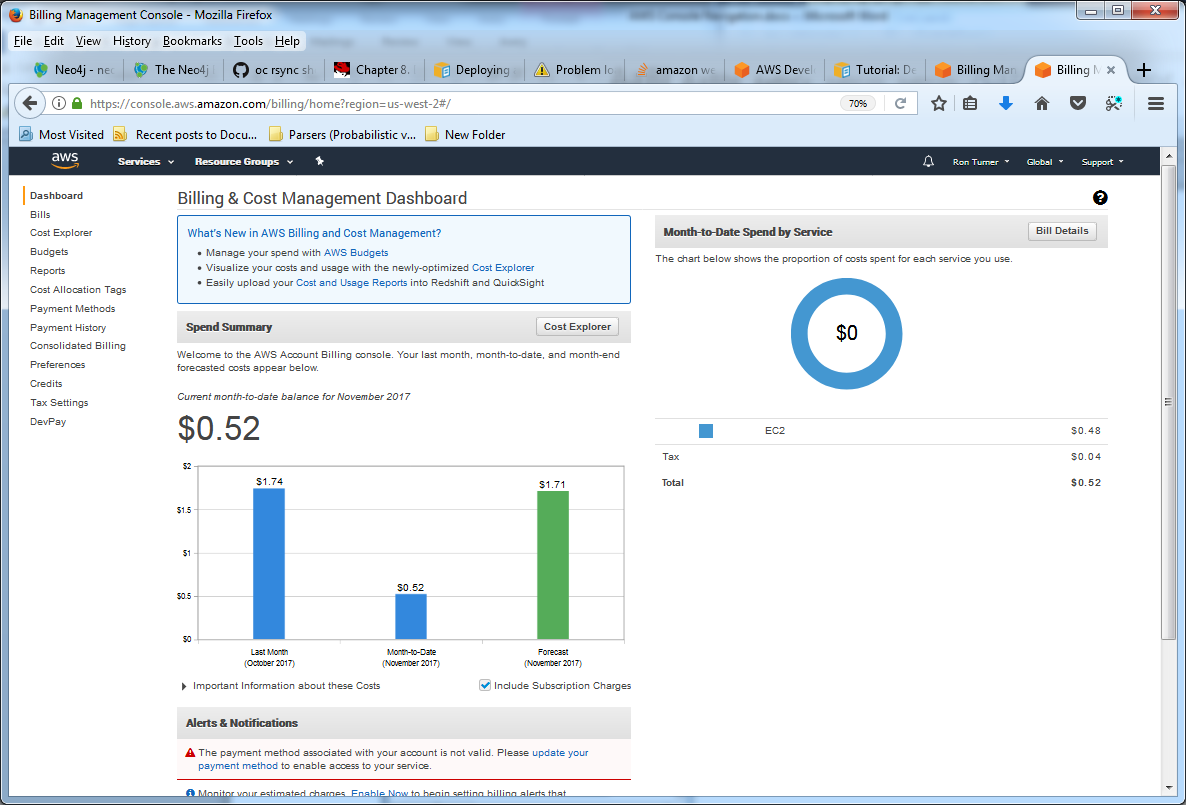
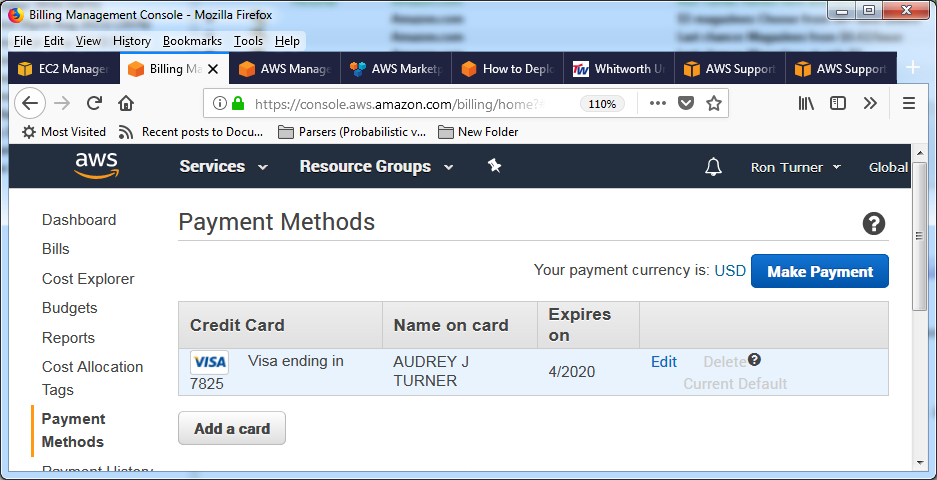
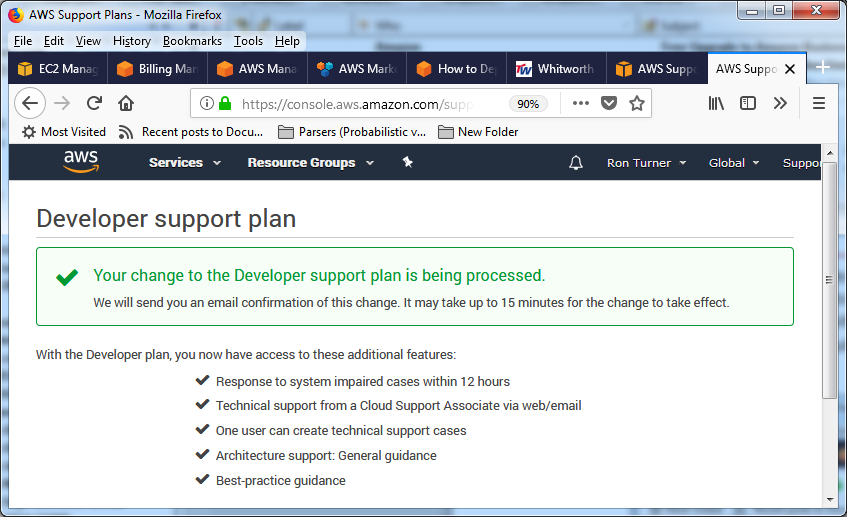
1. Sign in as **Root user** (as of today, IAM creds/policy won’t allow me into billing). Password: **319Sprague**
2. Select “Billing”, see Billing Dashboard:
3. Note that of 11Nov17 they show no record of “Payment Method.” When you click on that, you’re taken to a screen to hand them a credit card. But our CC has been paying this every month. I opened a case with AWS support and they confirmed that they did not see any credit card and that I should add the card again. As of 20 November the correct card appears, the one against which AWS is posting its monthly charges:

Added Developer support:



Posted as case under Dev Support (28Nov17):

We had been successfully running a large Python ap on a RedHat OpenShift/Django PaaS (V2) for most of two years. With their V3 of OpenShift, they cannot any longer support our ap. Reason: our Python code executes (Python-standard) subprocess calls (NOT as shell requests) to Java run-time.

From your docs I suspect that with AWS Docker we should be able to create our own Python/Django + JRE stack. But I am very unfamiliar with AWS, except for having walked through the on-line tutorial for Beanstalk. I am already certain that a pre-configured PaaS is NOT what we need.

Our code is hosted and controlled on a secure GitHub repo. I can supply later whatever config files you might request.

Request for high-level help, in behalf of myself (as CTO) and our company's directors:

1. Assurance that our Python + JRE will run at AWS. (I'm sure it will, even though RedHat's PaaS now cannot.)

2. Direct us to proper config and stack for deploying our customer demos. This is critical and urgent for us.

3. Advise us on the proper level of support we'll need to plan for as we move our demos into production.

We anticipate a long and greatly expanded engagement with AWS. Thanks in advance for helping us get on board.

The Elastic Beanstalk config-stack combos are here: <https://docs.aws.amazon.com/elasticbeanstalk/latest/dg/concepts.platforms.html#concepts.platforms.python>

The AWS Tutorial “Deploy Docker Containers” is here: <https://aws.amazon.com/getting-started/tutorials/deploy-docker-containers/>